Supporting Workforce Planning for The Pharmacy Technical Services Hub and Spoke Model





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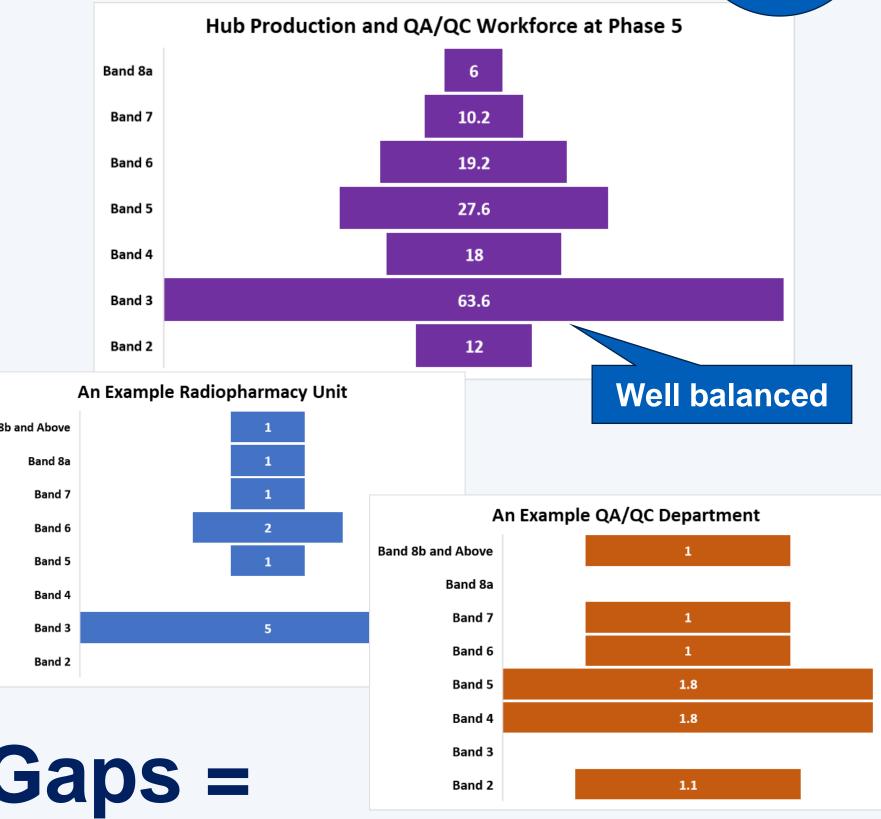
1, need entry level team members



Methods

- Worked with hub 'pathfinder' site
- **Engaged with service leads and subject** matter experts
- Engaged with workforce transformation and intelligence specialists
- **Defined tasks, duties and roles**





- Career pathway challenges
- Succession planning challenges likely

- **Developed a workforce model for a hub**
- 2, need qualified, experienced and competent team members

need for external recruitment



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References

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